

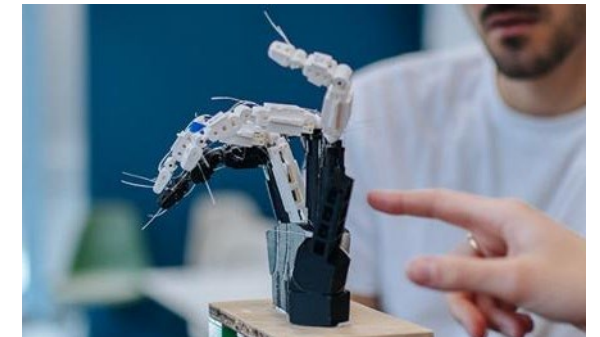
Celina Henning, Student Advice Center (ZSB)

Essential tips for getting started at FAU

Welcome Week, 8 October 2025

Welcome to FAU!

Moving knowledge



Faculty of
Humanities, Social
Sciences, and
Theology



Faculty of
Business,
Economics, and
Law



Faculty of
Medicine



Faculty of
Sciences

Faculty of
Engineering

Essential tips for getting started at FAU



Agenda

- 1 After you enroll
- 2 IdM account, FAUMail and FAUcard
- 3 WiFi and other digital tools for studying
- 4 Online platforms for organising your studies

1 After you enroll



Download your User Information Letter

campo.fau.de



My portal

Bookmarks ▾

Studienplaner mit Modulplan / Study planner	Stundenplan / Schedule
Notenübersicht / Transcript	Bescheinigungen / Documents
Wahlfächer anmelden / Register for electives	Belegungen / Enrollments
Vorlesungsverzeichnis / University course catalog	Veranstaltungen suchen / Search for courses
Studiengangspläne / Course of studies schedule	Modulhandbuch / Module handbook

[Manage bookmarks](#)

My messages ▾

- ✓ [You are now enrolled](#)
2025-08-29 - 13:13
- [Electronic notification from health insurance provider concerning your insurance status \(M10\)](#)
2025-08-29 - 13:13

[Remove all messages](#)

[My communication channels](#)

Help & contact

If you need help using campo, please see: [Help for online applications](#)

The
Ans
If y
Info

How to download:

Log in to your campo account > „My Studies“ > „Student Service“ > „Documents“ tab > „User information letter (Benutzerinfobrief)“

Next steps (in that order)

- 1) Read your User Information Letter
- 2) Activate your IdM ID and account
- 3) Activate FAUMail
- 4) Get your FAUcard

2

**IdM account,
FAUMail and
FAUcard**

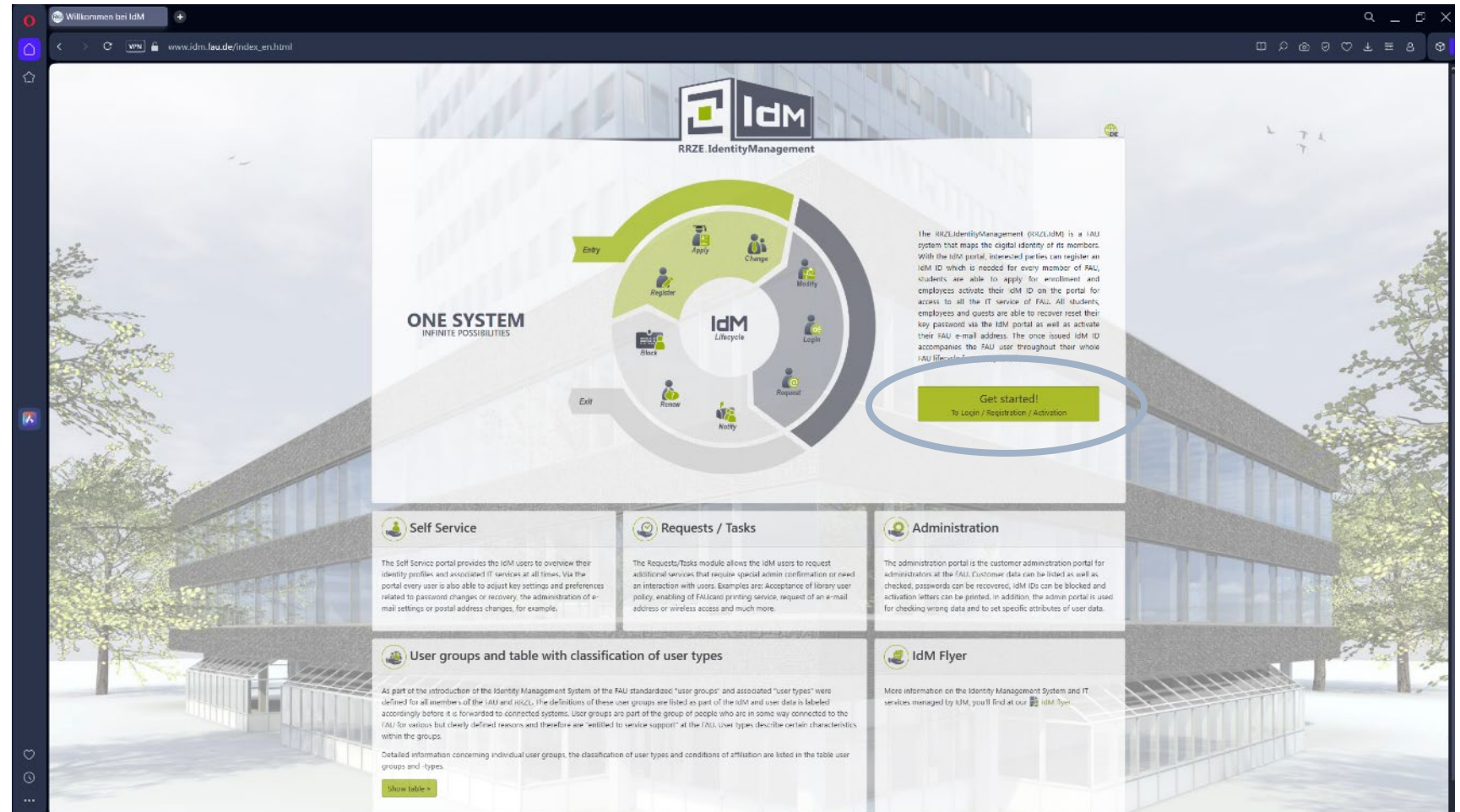
IdM – More than a portal

idm.fau.de



- IdM = Identity Management
- Self Service Portal (e.g. for postal address changes)
- Central sign-on service for all of FAU's online services

→ **Your IdM ID ist your key to your studies at FAU**

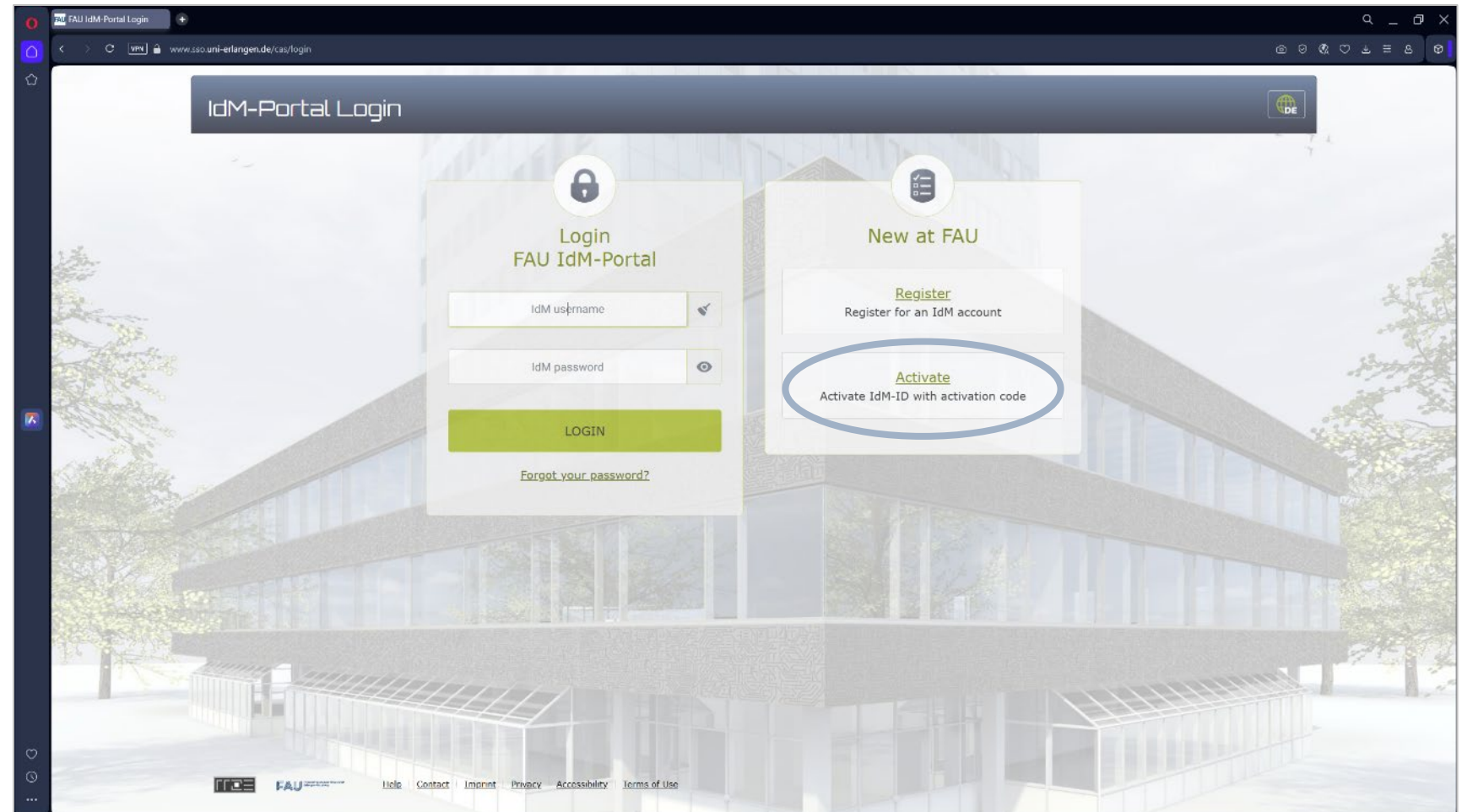


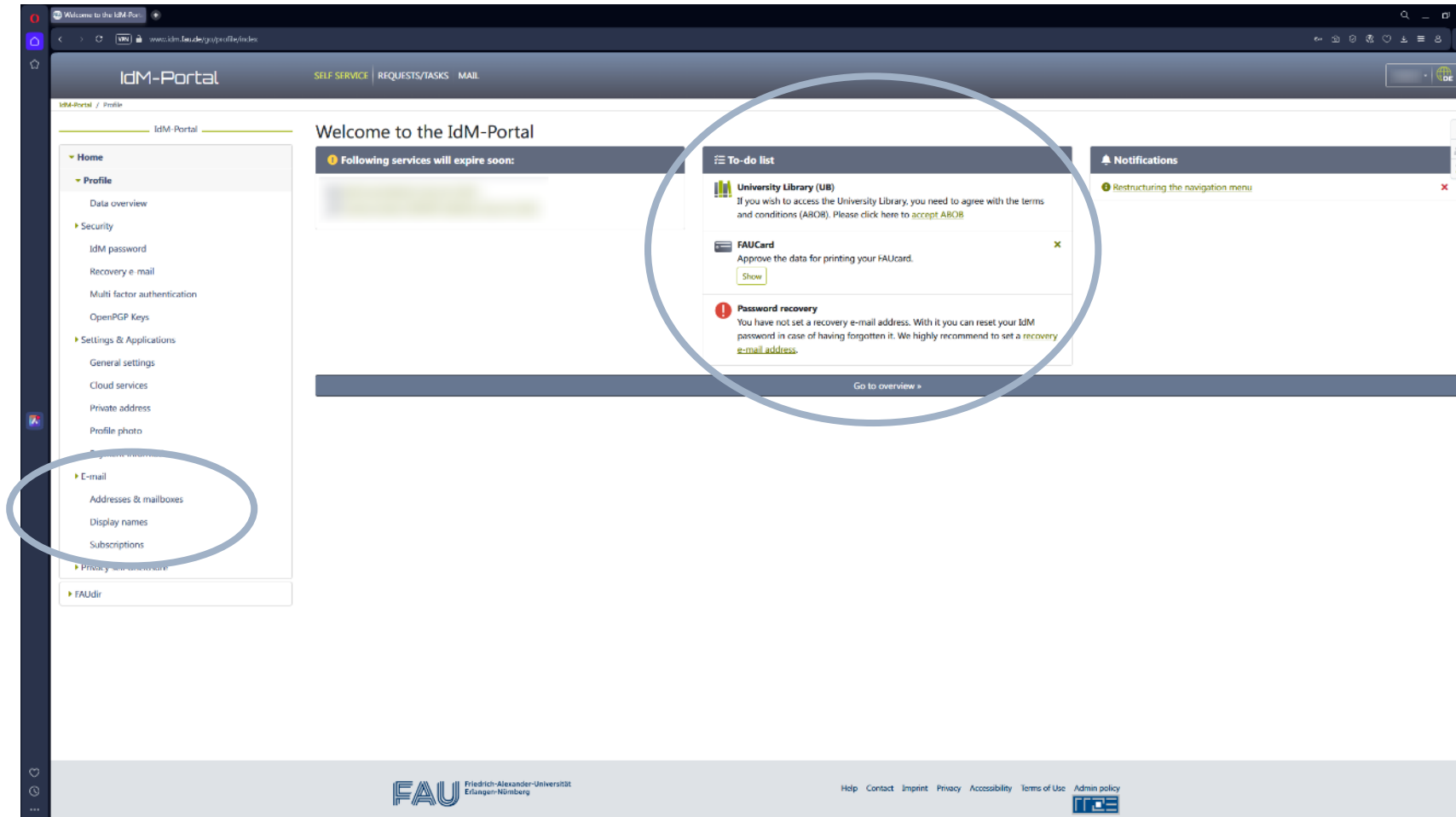
Activate your IdM account

idm.fau.de



- For your application at FAU you *registered* for an IdM account
- Now you need to *activate* your IdM account and your IdM ID for your studies at FAU
- IdM Activation Letter = User Information Letter (download in campo)
- IdM-support: idm@fau.de

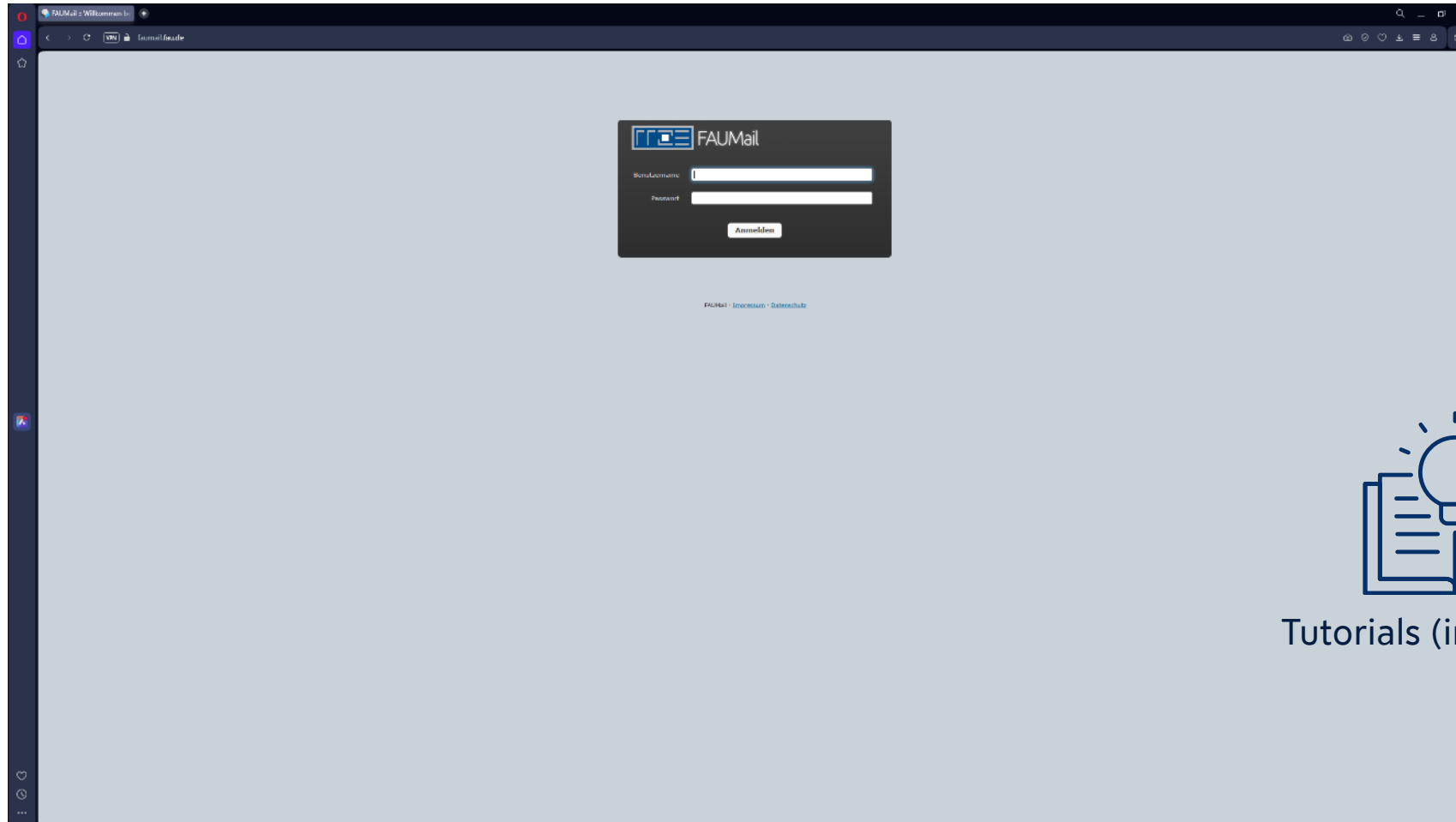




- If you don't see a To-do list, click on *E-mail* in the side bar on the left

FAUMail – Your Webmail Portal

faumail.fau.de



If you don't want to use the web interface

- Set up email forwarding to your private email address *and/or*
- Set up FAUMail in an email program (e.g., Mozilla Thunderbird, Microsoft Outlook, etc.)



Tutorials (in German)

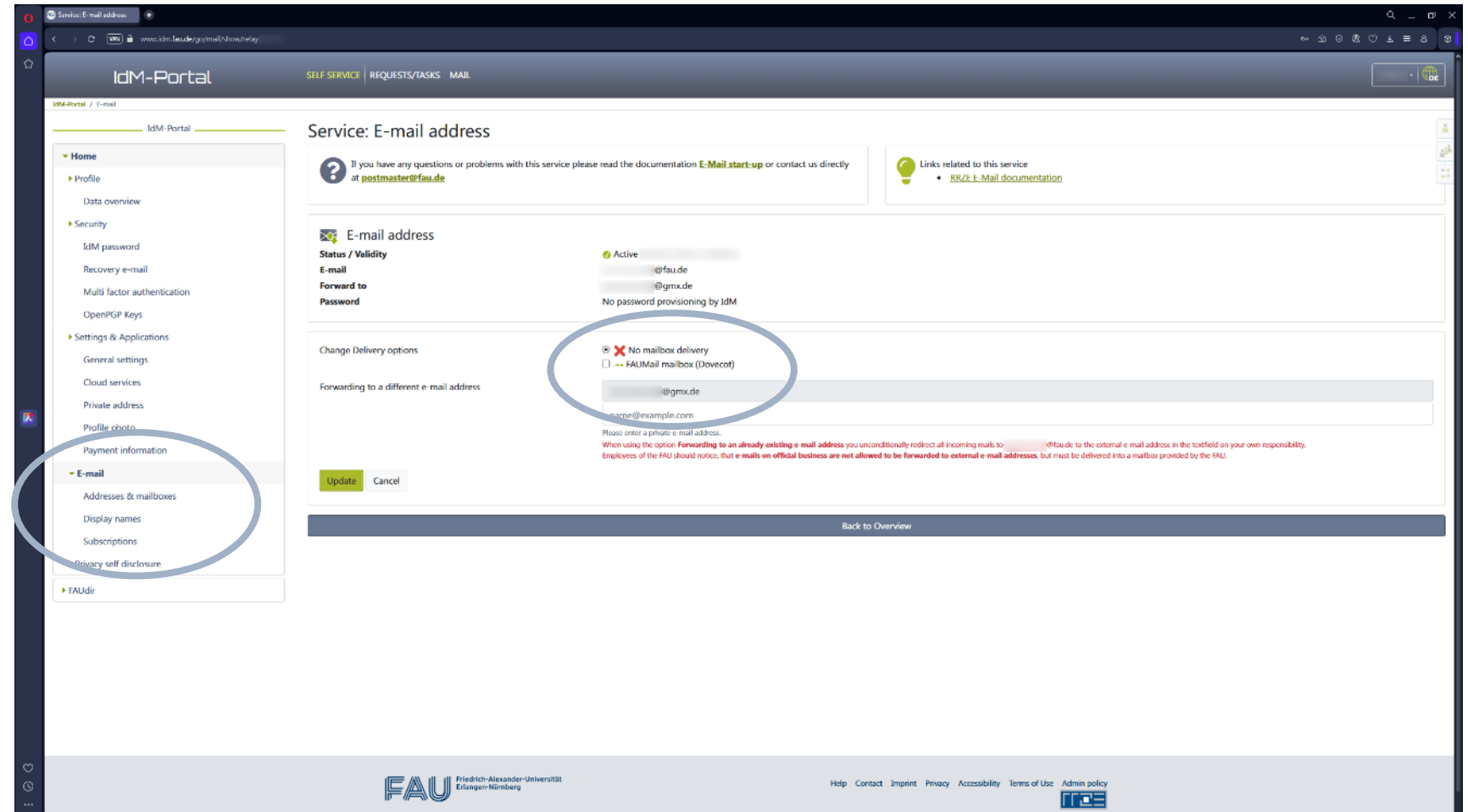


Set up email forwarding

idm.fau.de



- Log in to your IdM account
- Click on E-mail
- Enter your private email address + update
- Recommendation: check box **FAUMail mailbox (Dovecot)** → emails from FAU will still be delivered to your FAUMail mailbox
- Check box **No mailbox delivery** → no emails from FAU if your private mailbox is full/faulty

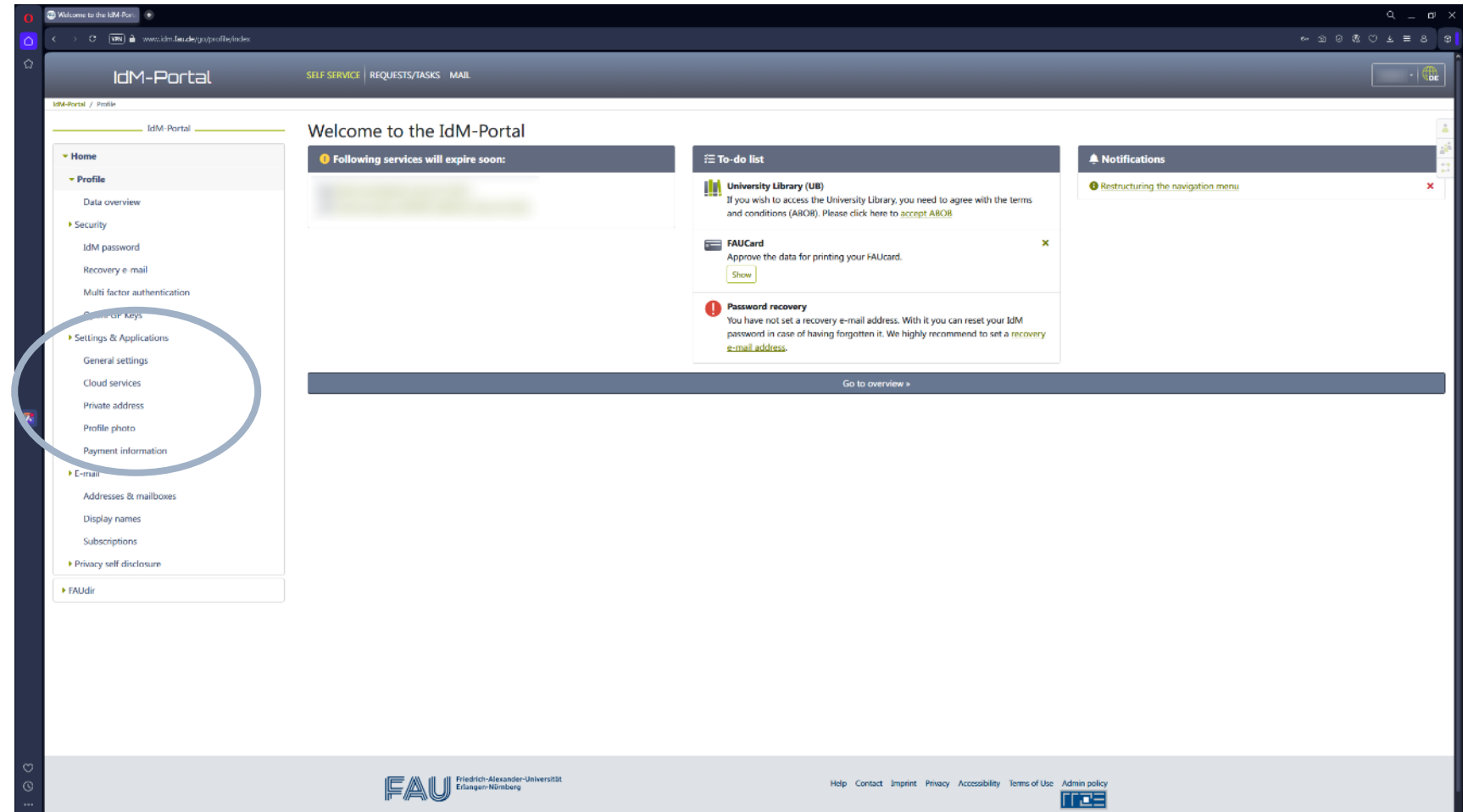


Get your FAUcard

idm.fau.de



- Upload a photo in *Settings & Applications* > *Profile photo*
- Check your address details at *Private address*
- Your FAUcard will only be sent to a postal address in Germany



FAUcard for students

fau.eu/education/study-organisation/faucard



- **FAUcard as student ID**
→ Please note: after re-registering for each new semester you have to update your card at one of the validation stations
- **FAUcard as library card**
→ Activation in IdM via *Requests/Tasks* > *FAUcard* > *Library account activation*
- **Photocopying with your FAUcard**
→ top up your FAUcard with credit at the cash-to-chip machines
- **Pay at student restaurants, cafeterias & vendings machines**
→ top up your FAUcard with credit
- **Open doors with FAUcard**
→ for example at computer rooms



FAQ and contact information





3 WiFi and other digital tools for studying

WiFi and other digital tools for studying

Provided by Regionales Rechenzentrum Erlangen (RRZE)

WiFi

- eduroam
- Activated IdM ID (and a one-time configuration) required
- Alternative to eduroam:
@BayernWLAN
(free WiFi)



More on **WiFi**
(in German)



VPN

- Activated IdM ID (and a one-time configuration) required
- For example to access electronic media at the University Library when studying at home



More on **VPN**
(in German)



CIP-Pools

- Computer rooms (with printers and scanners) for FAU students
- Activated IdM ID and FAUcard required



More on **CIP-Pools**
(in German)



WiFi and other digital tools for studying

Provided by Regionales Rechenzentrum Erlangen (RRZE)

Software

- The software catalog *studisoft.de* lists software licenses for FAU students that be used on private devices („home use license“)
- Activated IdM ID required

RRZE helpdesks

- trouble shoot everything related to the IT infrastructure they provide, for example WiFi access, VPN connection problems, etc.



More on **Software**
(in German)



More on **RRZE helpdesks**
(in German)

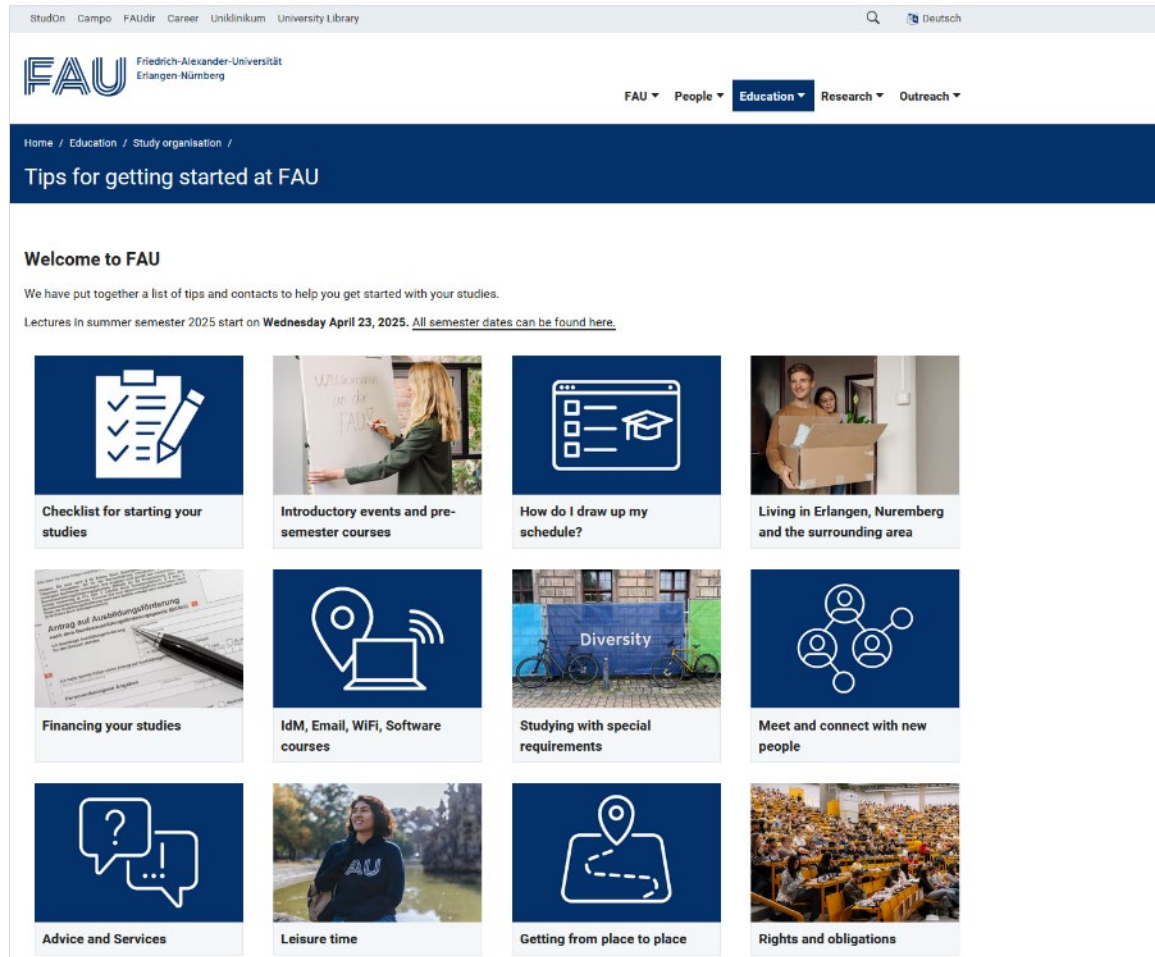




4 Online platforms for organising your studies

Useful information for getting started at FAU

fau.eu/tips-for-starting-studies-at-fau



The screenshot shows the FAU website's 'Tips for getting started at FAU' page. The header includes navigation links for StudOn, Campo, FAUdir, Career, Uniklinikum, and University Library, along with a search bar and a language selector set to 'Deutsch'. The main navigation bar features 'FAU', 'People', 'Education' (selected), 'Research', and 'Outreach'. The breadcrumb trail reads 'Home / Education / Study organisation / Tips for getting started at FAU'. The page content begins with a 'Welcome to FAU' section, followed by a paragraph about the tips and a link to the summer semester 2025 start date. Below this is a grid of 12 tiles, each with an icon and a title: 'Checklist for starting your studies' (checklist icon), 'Introductory events and pre-semester courses' (person at whiteboard), 'How do I draw up my schedule?' (calendar icon), 'Living in Erlangen, Nuremberg and the surrounding area' (person with box), 'Financing your studies' (document with pen), 'IdM, Email, WIFI, Software courses' (location pin and laptop), 'Studying with special requirements' (bicycle and 'Diversity' sign), 'Meet and connect with new people' (network diagram), 'Advice and Services' (speech bubbles with question mark), 'Leisure time' (person outdoors), 'Getting from place to place' (map icon), and 'Rights and obligations' (classroom photo).

Overview page for all new students

- Checklist for starting your studies
- Introductory events and pre-semester courses (mainly in winter semester)
- Schedule tips
- Information on financing your studies
- Overview of advice and support services for students
- and more



What is the difference?

campo

campo.fau.de

→ Administration Portal

- Virtual counterpart to the Student Records Office and the Examinations Office
- University course catalog
- Module descriptions
- Official documents, for example certificate of enrollment
- Registering (and de-registering) for examinations → exclusively in campo!

StudOn

studon.fau.de

→ Platform for Online Learning

- Registering (and de-registering) for courses → exclusively in StudOn!
- Seminar handouts, reading lists and general information for courses
- Forums, chats and Wikis
- Can be used for direct exchange between students and lecturers
- Also used for online examinations

Need advice?

Student Advice Center (ZSB)

Advice before, during and after studying



Student Advice Center
Zentrale Studienberatung (ZSB)
Schlossplatz 3
91054 Erlangen

Drop-in
sessions

Room 0.021
Mon to Thu, 9 a.m. to 4 p.m.
Fri 9 a.m. to 2 p.m.



+49 9131/85-23333
(Mon to Fri, 8 a.m. to 2 p.m.)



zsb@fau.de



Thank you!

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